

DIMENSIONS

IN HEALTH SERVICE

Index to Volume 55

January to December, 1978

Abbreviations

Ja — January
F — February
Mr — March

Ap — April
My — May
Je — June

Jl — July
Ag — August
S — September

O — October
N — November
D — December

A

ACCIDENT PREVENTION

An accident prevention plan (Giroux) 21 + F

ACCOUNTING

Zero-base budgeting for better cost control (Boehm) 36 + Ja

See also COSTS

ADMINISTRATION

The key to the vault (Baker) 24 + Ap

Doctors take over hospital (Blain) 36 F

Des médecins prennent la direction d'un hôpital (Blain) 37 F

Zero-base budgeting for better cost control (Boehm) 36 + Ja

Controlling sick leave abuse (Cerccone) 30 + Ap

The "unfit for work" certificate (Chivers) 33 Ap

How to reduce the "no-show" rate (Duffey) 28 + F

How to increase motivation (Grant) 8 + Mr

A mix of organizational models (Hurka) 16 + Ap

How to write a health care program (Iddenden and Johnson) 22 + My

A case of discrimination (LeBourdais) 32 + Ja

Juggling staff to reduce costs (Moriuchi) 13 + Ap

ALBERTA HOSPITAL ASSOCIATION

Consumer participation is on the upswing in Canada (Fagan) 22 + Ja

ALCOCK, DENISE. Developing an outdoor playground 32 + O

ANDERSON, GEORGE. A Canadian health care perspective 32 + Ag

ANDERSON, HELEN. Remotivation therapy 18 + Ag

ANDERSON, MASON. A safety program in case of fire 16 + F

AUDETTE, L.M. jt. author, see TILQUIN, CHARLES

AUTOMATION

See COMPUTERS; BIOMEDICAL ENGINEERING; MEDICAL TECHNOLOGY

B

BAKER, JOHN D. The key to the vault 24 + Ap

BEARNEY, CATHERINE. jt. author, see PHILLIPS, MICHAEL

BENNETT, BERYL. Humanizing long term care 15 + My

BICKLE, JEANNE. Redesigning computerized medical records 18 Jl

BIOMEDICAL ENGINEERING

Biomedical troubleshooters 24 + O (Katz)

BLAIN, GILBERT. Doctors take over hospital 36 F

Des médecins prennent la direction d'un hôpital 37 F

BOEHM, A.E. Zero-base budgeting for better cost control 36 + Ja

BRITISH COLUMBIA HEALTH ASSOCIATION

Reviewing chronic care legislation (Katz) 27 + Jl

BROSSEAU, B.L.P.

A tribute to Bernard Brosseau (Martin) 6 Ja

Un hommage à Bernard Brosseau (Martin) 7 Ja

C

CALDER, EILEEN. Slicing the food service pie 34 + Ja

CANADIAN HOSPITAL ASSOCIATION

A Canadian health care perspective (Anderson)

32 + AG

Twenty-five years of H.O.M. (Lynch) 33 Mr

CHA — Management approach to Cost Containment (Waschnig) 27 + Ap

Interview with Paul Brown 30 Ag

A l'oeuvre dans la capitale nationale (Martin) 7F

At work in the national capital (Martin) 6F

CARLE, JOCELYN. jt. author, see TILQUIN, CHARLES

CERCONE, ROMEO. Controlling sick leave abuse 30 + Ap

Measuring activity by "work sampling" 34 + N, Correction 20 D

CHARACH, LARRY. jt. author see PATTERSON, DENNIS

CHIVERS, D.C. The "unfit for work" certificate 33 Ap

CLEMENCE, ELIZABETH. Assuring quality in dietetic services 14 + Je

COHEN, HIRSCH. The hospital dental unit 21 + Jl

COMMUNICABLE DISEASE CARE

V.D. apathy among doctors (LeBourdais) 15F

see also INFECTION CONTROL

COMMUNITY SERVICES

The hospital dental unit (Cohen) 21 + Jl

Evaluating community health services (Vanhooren) 24 + Jl

COMPUTERS

The key to the vault (Baker) 24 + Ap

Redesigning computerized medical records (Bickle) 18 Jl

A computer-assisted nursing audit program (Langille and Finch) 36 + Mr

CONLIN, ELEANOR. How to measure staff development 32 + S

COOK, DAVID and others. Patient attendance at hospital clinics 28 + D
COST CONTAINMENT
 Integrating skills of middle managers (van der Slagt) 24 + Ag
CHA — Management approach to cost containment 27 + Ap
 Interview with Paul Brown 30 Ag
 see also **COSTS**
COSTS
 Zero-base budgeting for better cost control (Boehm) 36 + Ja
 Slicing the food service pie (Calder) 34 + Ja
 Hospital management by diagnostic costing (Gillespie) 26 + Ag
 Determining wages in health facilities (Grossman) 21 + O
 Health consciousness ... cost consciousness (Katz) 38 + Ag
 Juggling staff to reduce costs (Moriuchi) 13 + Ap
 Cost effectiveness of hospital treatment (Pettingill) 19 + F
 Buying extramural education (Thorp) 28 + S
CRAIG, R.J. jt. author see **NACHLAS, J.A.**

D

DAYA, A. jt. author see **SETHI, A.S.**
DENTAL SERVICES
 The hospital dental unit (Cohen) 21 + JI
DIETETICS
 Slicing the food services pie (Calder) 34 + Ja
 Assuring quality in dietetic services (Clemence) 14 + Je
 Ready to order? (Hunwick) 29 Je
 Redesigning a food services area (O'Dell) 30 + Mr
 The relationship between food and dietetic services (Scott) 31 Je
DIXON, MAUREEN. Leadership in health care organizations 20 + S
DUFFEY, RUTH. How to reduce the "no-show" rate 28 + F
DURHAM, J. jt. author see **MORIUCHI, M.**

E

EDITORIAL
 see **MARTIN, JEAN-CLAUDE**
EDUCATION
 How to measure staff development (Conlin) 32 + S
 Centralizing educational activities (Hunt) 30 + S
 Management development (Katz) 36 + JI
 Training for first-line supervisors (Mahony) 40S
 A qui l'enseignement (Martin) 11N
 Who will educate (Martin) 10N
 Justifying a continuing education program (Nachlas and Craig) 34 + S
 Buying extramural education (Thorp) 28 + S
 A philosophy for educating the experienced manager (Waschnig) 22 Je
EXTENDED CARE
 Reviewing chronic care legislation (Katz) 27 + JI
 see also **NURSING HOMES; GERIATRIC CARE**

F

FAGAN, AGNES. Consumer participation is on the upswing in Canada 22 + Ja
FINANCE
 see **COSTS**
FINCH, ELIZABETH. jt. author see **LANGILLE, GEORGE**
FIRE PREVENTION
 A safety program in case of fire (Anderson) 16 + F
FLETCHER, ROBERT. Improving service in hospital clinics 30 + D
FOOD SERVICES
 Food service supplement 27 Je correction 39 Ag
 see also **DIETETICS**

G

GERIATRIC CARE
 Day care as an alternative to nursing homes (Morgan) 38 + Mr
 Gerontology research for universities (Morgan) 41 + Ja

A face to face support program (Griffiths) 23 + Je
 correction 39 Ag
GIROUX, FERN. An accident prevention plan 21 + F
GILLESPIE, TED. Hospital Management by diagnostic costing 26 + Ag
GRANT, ANTHONY. How to increase job motivation 8 + Mr
GRIFFITHS, BRIGITTA. A face-to-face support program 23 + Je
GROSSMAN, EDWARD. Administration and the professional associations 23 + F
 Bringing listening into question 38 + Ap
 Business as usual while on strike 38 + My
 Determining wages in health facilities 21 + O
 Giving evidence at an arbitration 22 + Mr
 Work schedule and the collective agreement 38 + JI
 Incentives to reduce absenteeism 26 + D

H

HEALTH AND WELFARE CANADA
 Attacking national health care problems 10 Ap
 Attaquer les problèmes de la santé au pays 11 Ap
HEALTH-CARE ORGANIZATION AND MANAGEMENT COURSE (HOM)
 Management development (Katz) 36 + JI
 Twenty-five years of H.O.M. (Lynch) 33 Mr
HEALTH RECORDS
 see **MEDICAL RECORDS**
HOUSLEY, CHARLES. Coping with product changes 18 My
 Designing a supply department 40 + N
 Sharing price information 30 + F
 Simplicity in materiel management 30 + Ja
 Receiving: the neglected function 20 + Je
 Taking account of inventory 19 O
 The hospital paper chase 28 + Mr
 The unit dose concept for supplies 37 Ag
HUMAN RIGHTS
 A case of discrimination (Le Bourdais) 32 + Ja
 Human rights and the employment process (Rayworth) 25 + N
HUNDERT, M. jt. author see **MORIUCHI, M.**
HUNT, GERALD. Centralizing educational activities 30 + S
HUNWICK, HEATHER. Ready to order? 29 Je
HURKA, SLAVEK. A mix of organizational models 16 + Ap

I

IDDENDEN, F.R. and JOHNSON, A.C. How to write a health care program 22 + My
INFECTION CONTROL
 Keeping up with infection control (Katz) 21 + Ap
 see also **COMMUNICABLE DISEASE CARE**
INFORMATION SYSTEMS
 Les priorités de recherche (Martin) 9 O
 Research priorities (Martin) 8 O
 Too little ... too late (Martin) 8 S
 Trop peu ... trop tard (Martin) 9 S
 Determining nursing team size and composition (Tilquin and others) 12 + D
INVENTORY
 Taking account of inventory (Housley) 19 O
 see also **MATERIEL MANAGEMENT**

J

JOHNSON, A.C. jt. author see **Idenden, F.R.**
JULIEN, JEAN-YVES. Medication, drug and poison control 34 + Ap

K

KATZ, ELIZABETH. Biomedical troubleshooters 24 + O
 Flexible scheduling using part-time nurses 18 + Mr
 Health consciousness ... cost consciousness 38 + Ag
 Keeping up with infection control 21 + Ap
 Management development 36 + JI
 Report endorses patients' bill of rights 18 + Ja
 Reviewing chronic care legislation 27 + JI
 Shared laundry service moves east 32 + My
 Encouraging patients to donate organs 33 + D
KEATING, THOMAS. A systems approach to hospital lighting 37 + D

KOREY, GEORGE. Charting the decision-making process 35 + D

L

LABORATORIES
 Furnishing laboratories (Warnick) 26 JI
LABOR
 see **GROSSMAN, EDWARD**
LAMBERT, PIERRE. jt. author see **TILQUIN, CHARLES**
LANGILLE, GEORGE and FINCH, ELIZABETH. A computer assisted nursing audit program 36 + Mr
LAUNDRY
 Shared laundry services moves east (Katz) 32 + My
LAW
 see **ROZOVSKY, LORNE**
LEBOURDAIS, ELEANOR. A case of discrimination 32 + Ja
 Manitoba conference survives blizzard 20 Ja
 New tools for microsurgery 12 My
 The authority of the O.R. nurse 26 + F
 V.D. apathy among doctors 15 F
LIABILITY
 Liability for ice and snow (Rozovsky) 28 + Ja
 see also **LAW**
LINDSTROM, RONALD. Quality control in diagnostic radiology 30 + JI
LYNCH, KAREN. Partners in Health care 34 JI
 The reform of child health care 24 + My
 Twenty-five years of H.O.M. 33 Mr

M

MACASKILL, MAYNARD. Health professional licensure 12 + Ag
MACKINNON, GERMAINE. The transition to primary nursing 18 + N
MAHONY, MICHAEL. Training for first line supervisors 40 S
MANAGEMENT
 Measuring activity by "work sampling" (Cercione) 34 + N, correction 20 D
 Assuring quality in dietetic services (Clemence) 14 + Je
 Leadership in health care organizations (Dixon) 20 + S
 Hospital management by diagnostic costing (Gillespie) 26 + Ag
 Management development (Katz) 36 + JI
 Training for first-line supervisors (Mahony) 40 S
 The health care management matrix (Patterson and others) 14 + JI correction 42O
 Management and meditation (Sethi and Daya) 32 + JI
 Evaluating patient care programs (Smith) 23 + N
 How work organization affects nursing turnover (Strilaef) 28 + My
 Integrating skills of middle managers (van der Slagt) 24 + Ag
 A philosophy for educating the experienced manager (Waschnig) 22 Je
 Charting the decision-making process (Korey) 14 + D
 Improving service in hospital clinics (Fletcher) 30 + D
 Patient attendance at hospital clinics (Cook and others) 28 + D
MANITOBA HEALTH ORGANIZATIONS INC.
 Manitoba conference survives blizzard (LeBourdais) 20 Ja
MARCUS, ROBERT. Understanding hospital social services 40 + Ag
MATERIEL MANAGEMENT
 see **HOUSLEY, CHARLES**
MARTIN, JEAN-CLAUDE. A l'oeuvre dans la capitale nationale 7 F
 A qui l'enseignement 11 N
 A tribute to Bernard Brosseau 6 Ja
 At work in the national capital 6 F
 Attacking national health care problems 10 Ap
 Attaquer les problèmes de la santé au pays 11 Ap
 Contrer les changements 11 My
 Les priorités de recherche 9 O
 Les services partagés: nouveau tour d'horizon 7 Mr
 Maman Bell et l'hôpital 11 Ag
 Mother Bell and the hospital 10 Ag
 Planifier et éviter la pénurie de personnel en été 11 JI
 Too little ... too late 8 S
 Trop peu ... trop tard 9 S
 Planning for summer staff shortage 10 JI
 Research priorities 8 O

Preventing tariff changes 10 My
 Shared services re-examined 6 Mr
 Un hommage à Bernard Brosseau 7 Ja
 Who will educate 10 N
 Un plan de collaboration 9 D
 A plan for cooperation 8 D
MCEWAN, J.A. The need for development centres 28 + O
McKERROW, L.W. Policies for releasing psychiatric records 38 + F
MEDICAL TECHNOLOGY
 New tools for microsurgery (LeBourdais) 12 My
 The need for development centres (McEwan) 28 + O
 Biomedical Troubleshooters (Katz) 24 + O
MEDICAL RECORDS
 Redesigning computerized medical records (Bickle) 18 JI
 Policies for releasing psychiatric records (McKerrow) 38 + F
 Medical records as evidence (Rozovsky) 16 + JI
MORCH, JOHN. jt. author see COOK, DAVID
MORIUCHI, M. and others. Juggling staff to reduce costs 13 + Ap
MORGAN, DOROTHY. A total care complex for the aged 23 + S
 Day care as an alternative to nursing homes 38 + Mr
 Gerontology research for universities 41 + Ja
 Upgrading the work of new graduate nurses 28 + N

N

NACHLAS, J.A., CRAIG, R.J. Justifying a continuing education program 34 + S
NEW BRUNSWICK HOSPITAL ASSOCIATION
 Health consciousness ... cost consciousness (Katz) 38 + Ag
NOBLE, EDWARD. jt. author see COOKE, DAVID.
NOYES, B. jt. author see MORIUCHI, M.
NORTHWEST TERRITORIES HOSPITAL ASSOCIATION
 N.W.T. hospitals meet the challenge of isolation (Roche) 21 Ja correction 42 O
NURSING
 Flexible scheduling using part-time nurses (Katz) 18 + Mr
 A computer assisted nursing audit program (Langille + Finch) 36 + Mr
 The transition to primary nursing (MacKinnon) 18 + N
 Upgrading the work of new graduate nurses (Morgan) 28 + N
 Orientation programs and the competent nurse (Peitchinis) 12 + Je
 How work organization affects nursing turnover (Strilaeff) 28 + My
 Determining nursing team size and composition (Tilquin and others) 12 + D
NURSING EDUCATION
 see NURSING
NURSING HOMES
 Humanizing long term care (Bennett) 15 + My
 Partners in health care (Lynch) 34 JI
 A total care complex for the aged (Morgan) 23 + S
 see also GERIATRIC CARE; EXTENDED CARE
NUTRITION
 see DIETETICS

O-P

O'DELL, THOMAS. Redesigning a food service area

30 + Mr
ONTARIO HOSPITAL ASSOCIATION
 Encouraging patients to donate organs (Katz) 33 + D
PATTERSON, DENNIS and others. The health care management matrix 14 + JI
PEDIATRICS
 Developing an outdoor playground (Alcock) 32 + O
 The reform of child health care (Lynch) 24 + My
PATIENT RELATIONS
 Report endorses patients' bill of rights (Katz) 18 + Ja
PEITCHINIS, JACQUELYN. Orientation programs and the competent nurse 12 + Je
PERSONNEL
 Controlling sick leave abuse (Cercione) 30 + Ap
 Measuring activity by "work sampling" (Cercione) 34 + N, correction 20 D
 The "unfit for work" certificate (Chivers) 33 Ap
 How to measure staff development (Conlin) 32 + S
 How to increase job motivation (Grant) 8 + Mr
 A case of discrimination (LeBourdais) 32 + Ja
 Planifier et éviter la pénurie de personnel en été (Martin) 11 JI
 Planning for summer staff shortages (Martin) 10 JI
 Human rights and the employment process (Rayworth) 25 + N
PETTINGILL, B.F. Cost effectiveness of hospital treatment 19 + F
PHARMACY
 Medication, drug and poison control (Julien) 34 + Ap
 Hospital procedures for drug recall 34 + Mr
PHILLIPS, MICHAEL and BEARNEY, CATHERINE.
 Understanding patients charged with rape 22 + D
PLANT MANAGEMENT
 Redesigning a food services area (O'Dell) 30 + Mr
 Furnishing laboratories (Warnick) 26 JI
 A systems approach to hospital lighting (Keating) 37 + D
PROGRAM EVALUATION
 Understanding hospital social services (Marcus) 40 + Ag
 Evaluating patient care programs (Smith) 23 + N
 Evaluating community health services (Vanhooren) 24 + JI
PSYCHIATRIC SERVICES
 Policies for releasing psychiatric records (McKerrow) 38 + F
 Civil commitment of the mentally ill (Rozovsky) 38 + N
 Understanding patients charged with rape (Phillips and Bearney) 22 + D
PURCHASING
 see HOUSLEY, CHARLES.

R

RADIOLOGY
 Quality control in diagnostic radiology (Lindstrom) 30 + JI
RAYWORTH, J.F. Human rights and the employment process 25 + N
REHABILITATION
 Remotivation therapy (Anderson) 18 + Ag, correction 40 O
ROCHE, JOAN. N.W.T. hospitals meet the challenge of isolation 21 Ja, correction 40 O
ROZOVSKY, LORNE. A case of privilege 37 + S
 Civil commitment of the mentally ill 38 + N
 Liability for ice and snow 28 + Ja
 Medical records as evidence 16 + JI

Sue now or forever hold your peace 36 + My
 Suing your lawyer and accountant 26 + Mr

S

SAFETY
 A safety program in case of fire (Anderson) 16 + F
 An accident prevention plan (Giroux) 21 + F
SASKATCHEWAN HEALTH-CARE ASSOCIATION
 Report endorses patients' bill of rights (Katz) 18 + Ja
SCOTT, MARILYN. The relationship between food and dietetic services 31 Je
SECURITY
 see SAFETY, ACCIDENT PREVENTION
SETHI, A.S. and DAYA, A. Management and Meditation 32 + JI
SHARED SERVICES
 Shared laundry service moves east 32 + My (Katz)
 Les services partagés: nouveau tour d'horizon (Martin) 7 Mr
 Shared services re-examined (Martin) 6 Mr
SIMARD, A. jt. author, see TILQUIN, CHARLES.
SMITH, ELAINE. Evaluating patient care programs 23 + N
SOCIAL SERVICES
 Understanding hospital social services (Marcus) 40 + Ag
STANDARDS
 Health professional licensure (MacAskill) 12 + Ag
 Quality control in diagnostic radiology (Lindstrom) 30 + JI
STEVENSON, BARRY. jt. author, see PATTERSON, DENNIS
STRILAIEFF, FLORENCE. How work organization affects nursing turnover 28 + My
SURGERY
 New tools for microsurgery (LeBourdais) 12 My
SURGICAL NURSING
 The authority of the O.R. nurse (LeBourdais) 26 + F
 see also NURSING

T-U

THORP, DOMINIC. Buying extramural education 28 + S
TILQUIN, CHARLES. and others. Determining nursing team size and composition 12 + D
UNIONS and COLLECTIVE BARGAINING
 see GROSSMAN, EDWARD.

V

VAN DER SLAGT, HANS. Integrating skills of middle managers 24 + Ag
VANHOOREN, G. Evaluating community health services 24 + JI
VENEREAL DISEASE
 V.D. apathy among doctors (LeBourdais) 15 F

W-Z

WARNICK, DIANE. Furnishing laboratories 26 JI
WARWICK, PETER. jt. author see PATTERSON, DENNIS.
WASCHNIG, ERWIN. A philosophy for educating the experienced manager 22 Je
ZAKOS, M. jt. author see MORIUCHI, M.